



Warranty Agreement

The system is supplied with a three year parts and labour warranty provided by CK Direct Ltd

Existing System Warranty is subject to the following conditions.

If CK Direct Ltd is giving a warranty to an existing system the following applies

- The system must conform to DW172 and HVCA Regulation
- System must be legal and in line with HSE Regulations.
- This includes Air Replacement and Gas Interlock Systems
- A signed service, maintenance and duct clean contract with CK Direct Ltd to be in place.

EXCLUSIONS BELOW APPLY TO ANY SYSTEM WHETHER INSTALLED BY CK DIRECT LTD OR NOT

No unauthorised individual outside of the employ of CK Direct Ltd attempts to adjust, maintain or service the equipment.

Ancillary components such as circuit breakers, cabling, isolators, grease filters, grease draws, Pre-Filters, Carbon Filters UV Bulbs etc are not covered.

Misuse or abuse of the equipment by the operators, their staff or any other party, including obvious external or internal damage, broken leads, control knobs, alterations to control systems etc. Operational problems caused by a failure of staff to clean relevant equipment properly.

Equipment not working due to the failure of external services – gas, oil, water, electricity, drainage; or linked equipment.

The warranty does not include any costs associated with the supply, assembly and use of any specially required lifting or access gear such as genie lifters and scaffolding.

Any such costs will be charged to the customer.

The warranty assumes all equipment is immediately accessible by 2 service engineer carrying a standard set of service steps or ladders.

Warranty or maintenance visits cannot be made after any time payments become overdue. Warranty or maintenance visits will recommence immediately after any such overdue payments have been made provided that the equipment has not become overdue for routine maintenance and has not been affected due to non-service and non maintenance.